



UNIVERSITY OF
TORONTO

Annual Report

Campus Community Police Services

University of Toronto at Mississauga

University of Toronto St. George Campus

University of Toronto at Scarborough

2011

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Introduction Scarborough



(UTSC Campus Community Police Special Constables and Staff)

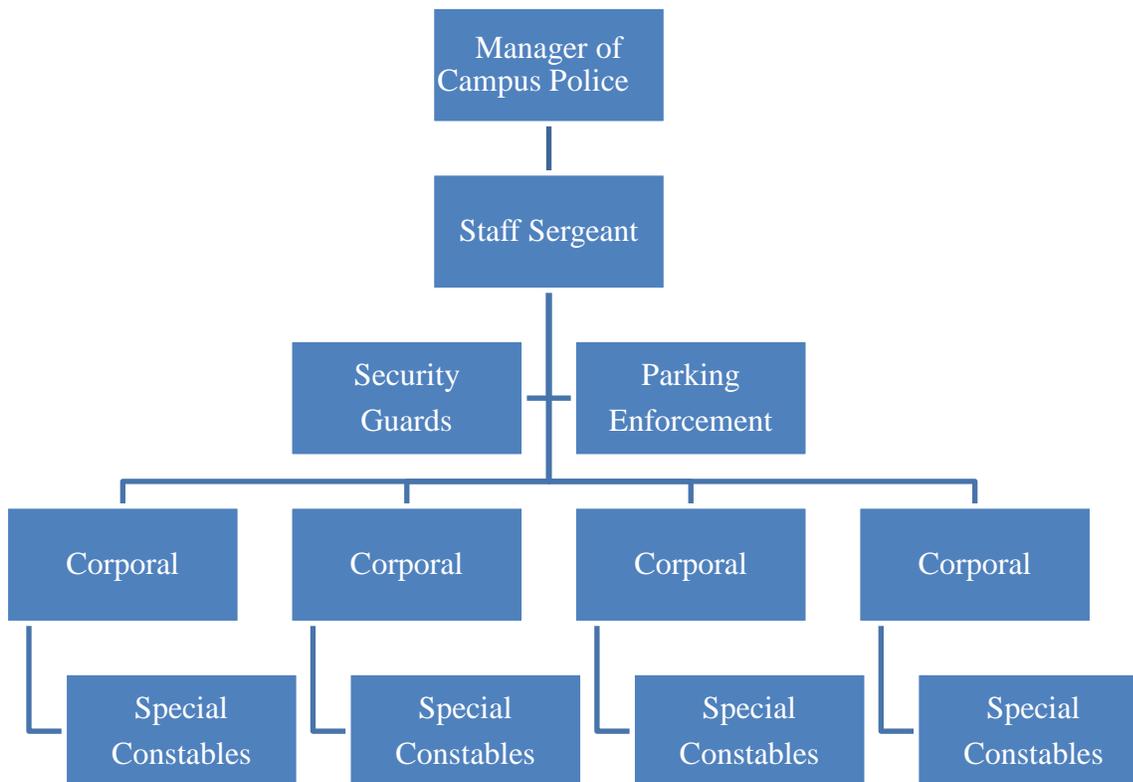
Campus Police at the University of Toronto Scarborough Campus are committed to providing and maintaining a safe and secure environment that serves to enhance the quality of life for students, faculty, staff, alumni, residents and guests of the University. We have undergone significant growth and organizational change during the past three years. These changes have ensured that the ever evolving security needs, such as that of the new Instructional Centre, are being addressed and that services are being delivered in a strategic, effective and efficient manner.

The criminal statistics for UTSC included in this report continue to demonstrate that we are a very safe community. Crimes against persons are minimal and are generally very minor in nature. Property crimes other than break & enters are crimes of opportunity involving minor thefts. Prime target areas for these thefts have been identified and proactive measures resulted in decrease of thefts of personal property in 2011. We will continue to work with our strategic partners to reduce these occurrences throughout 2012 utilizing a number of strategies including target hardening and education.

Organizational Overview

The Manager of UTSC Campus Community Police Services reports to the Director of Campus Safety and Security. The Manager and the Staff Sergeant of the UTSC Special Constable Services are responsible for the management and general supervision of all Corporals and Special Constables, while the Corporals are responsible for the supervision of the Special Constables on duty. Managers are generally on duty from 9:00 a.m. – 6:00 p.m. Monday to Friday and on call and available at other times. At all times there is a Corporal or Acting Corporal on duty and designated as shift supervisor, and who is responsible for supervising between 1 and 4 officers.

The U.T.S.C. Campus Community Police saw a great deal of change, with both the Director of Campus Safety and Security and the Assistant Manager of the Campus Police leaving their positions for other opportunities. The number of Building Patrollers (who are licensed security guards) increased to 5, and the Parking Enforcement Officers were transferred from the Parking Office to the Campus Police supervisory teams. All employees with enforcement responsibilities at the University of Toronto Scarborough Campus are now working within the Campus Police managerial framework.



Operations

The University of Toronto Scarborough Campus Special Constable Service continues to dedicate itself to the core values of Community Based Policing. In fulfilling this purpose, the University Special Constables work in partnership with the community in developing programs and conducting activities to promote safety and security on campus. The partnerships we forge today are the foundations for building and strengthening our community's need to create and sustain a positive, nurturing environment that is so vital for the growth of our future leaders.

In 2011 it was recognized that laptops and other personal property were being targeted for theft. The campus police therefore formed partnerships with our community to research and implement proactive strategies. These included educational initiatives, mailing out an information pamphlet to incoming students, and the design of anti-theft posters that were completed by students. These strategies continued throughout 2011. As a result there has been an overall decline in the theft of personal property on campus, decreasing from 77 instances in 2010 to 62 in 2011.

**YOUR LAPTOP
COULD BE NEXT!**

12:17

12:18

**PROTECT YOUR PROPERTY!
REDUCE THE OPPORTUNITY!**

 UNIVERSITY OF
TORONTO
SCARBOROUGH

CAMPUS SAFETY & SECURITY 

The poster features two side-by-side images of a desk with a laptop, books, and papers. The left image shows the laptop open and the time 12:17. The right image shows the laptop closed and the time 12:18, suggesting a theft occurred during that short interval.

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UTSC Campus Community Police Go Green



In 2010 there was a demonstrated need for the UTSC Campus Community Police to replace the two vehicles it operated. After researching alternatives, including discussions with UTSG and UTM Campus Community Police who both have one of these vehicles, it was decided to purchase two Ford Escape Hybrid Vehicles to meet this need. It was felt that hybrid vehicles best met our needs due to the long periods of low speed travel conducted by the officers while conducting patrol on campus. After a full year of service with these vehicles we can indicate that there are significant fuels savings associated with their use.

Statistical Overview

The total number of incidents of reported criminal actions increased by 1 during the 2011 calendar year. This however coincides with an increase in the “other” category which includes officer-generated occurrences. When these statistics are removed from the table there is an overall decrease in the reported crime rate on campus.

Incident Types	2009	2010	2011	11 vs 10
Break and enter	6	10	4	-6
Robbery	0	0	1	1
Theft Over \$5000	1	4	0	-4
Theft Under \$5000	61	63	78	15
Theft Bicycles	4	3	7	4
Possess stolen property	0	1	0	-1
Disturb Peace	2	2	1	-1
Indecent Acts	1	2	0	-2
Mischief/Damage	30	19	23	4
Other Offences	0	1	1	0
Sexual Assaults	3	1	1	0
Assault	6	5	4	-1
Impaired Driving	0	1	0	-1
Criminal Harassment	2	1	1	0
Threatening	1	1	0	-1
Homophobic/Hate Crimes	2	2	1	-1
Homicide	0	0	0	0
Crime Occurrences	119	116	122	6

Other Activity	2009	2010	2011	11 vs 10
Arrest Warrants	0	0	0	0
Alarms	517	358	508	150
Fire Alarms	20	39	25	-14
Assist other police	3	1	2	1
Assist Community Member	0	0	0	0
Disturbances	2	2	0	-2
Demonstrations/Protests	0	4	0	-4
Inv. Suspicious Persons	5	3	17	14
Inv. Suspicious Circumstances	10	12	7	-5
Trespasser Charged	4	9	0	-9
Trespasser Cautioned	5	8	13	5
Medical Assistance	82	73	91	18
Insecure Premises	9	2	0	-2
Motor Vehicle Collision	14	4	14	10
Mental Health Act	6	5	12	7
Suicide/Attempt Suicide	1	0	0	0
Sudden Death	0	0	0	0
Fires	0	2	7	5

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In Summary

The statistics included in these tables do not reflect the total workload of the Campus Special Constables. Proactive policing still accounts for the majority of time spent by the officers during their tour of duty. These statistics also do not reflect the informal and impromptu contacts the officers have with members of the university community which also contribute to an enhanced sense of personal safety.

Complaints

There were no complaints regarding the actions of the University of Toronto Scarborough Campus Police Special Constables in 2011.

Training and Recruitment

The Campus Community Police are dedicated to creating a safe environment in which our community, comprised of students, faculty, staff, and visitors, feel safe to learn, work, and play. Our training is designed to be proactive, providing our personnel with the skills necessary to support the mission of the University.

Some training is mandated by changes in legislation, Provincial Standards, and directives from the Toronto Police Services Board. Other training is provided to support the officers in being sensitive to the diverse needs of the university environment.

When possible, university resources are utilized to provide training. Due to both the broad spectrum of training required, and the specificities required in policing, outside sources, such as the Canadian Police Knowledge Network and Ontario Police Training Video Alliance (OPTVA) are utilized.

The tables listed in Appendix A outline the training provided in 2010 to the Scarborough Campus Special Constables.

Community Policing Activity Scarborough

Community Based Policing is a reactive, proactive, and coactive approach to policing that redefines the roles and relationships between the police and the community. It requires shared ownership, decision making and accountability, as well as a sustained commitment from both the police and the community.

UTSC Community Special Constables are committed to meeting the needs of the community and acting as partners in maintaining a safe and secure environment. The community based policing philosophy at U of T Scarborough was adopted to establish a working relationship with all segments of the campus community and to enhance the department's ability to serve the community. This philosophy encourages UTSC Campus Community Police officers to get to know their community and to act as community problem solvers

The following campus safety programs are operated, organized by, financially supported by, and/or participated in by the UTSC Campus Community Police:



General Police Patrol – UTSC Campus Community Police maintain a high visibility status on campus through the use of uniformed mobile, foot and bicycle patrols. Officers routinely report lighting and grounds defects, enforce fire route and smoking by-laws and investigate safety complaints in addition to their other duties.



UTSC Building Patrol - operated during the academic year, the service utilizes uniformed patrollers to escort community members to or from any campus location or nearby public transit stops during the evenings. Patrollers are also responsible for checking identification and ensuring that campus users are part of the U of T community. They also report hazardous conditions such as lighting defects or icy walkways found on campus to the Facilities Management Division for repair.



Lone Worker Program - initiated during the 1998 academic year, the program allows staff & faculty on campus to “check in” with the Campus Community Police Service while working after hours.

Student Crime Stoppers – UTSC Campus Community Police work in partnership with the University community and encourage students to come forward with information regarding criminal activity. This program is designed to bring students, the community and police together to create a harmonious and safe learning environment.



Positive Space Committee – The manager of the UTSC Campus Community Police sits on the UTSC Positive Space Committee. In addition, members of the Campus Community Police support initiatives of this organization. In the summer of 2010, Campus Community Police, through the application of the Safety Grant, supported a Positive Space initiative in which ice treats were given out to students during a campaign to raise the community's awareness of the group.



Emergency Telephone Monitoring and Response

U of T Campus Police monitor and respond to all calls placed from emergency telephones on campus.



Emergency Medical Response Group – The Scarborough Campus Community Police oversee the Emergency Medical Response Group. This is a highly dedicated group of U.T.S.C. students who volunteer numerous hours each hour to act as first responders for any medical emergency on campus.

Emergency Locating Service – UTSC Campus Community Police assist in locating community members in the event of an unforeseen emergency.

Safety Audits - performed upon request and in response to renovations or as new situations arise, audits are completed and recommendations are made with respect to the safety of people and property. This year, safety audits were conducted on the Valley, campus emergency phones, traffic safety, and parking lots.

Car-Booster Battery – UTSC Campus Community Police maintain a number of battery packs for sign-out to assist persons with dead car batteries.

Student Leader Orientation Events – UTSC Campus Community Police provide an officer to sit on the planning committee to assist in ensuring that safety considerations are adequate during the Orientation week.

Residence Advisor Training – UTSC Campus Community Police participate in the annual Residence Advisor training providing resource material and an introduction into services available. Emphasis is made on sexual assault response and to Rohypnol (the “Date Rape Drug”) and alcohol abuse issues.

Interim Room – UTSC Campus Community Police assist victims as needed in finding safe emergency shelter, including an Interim Room at U of T Scarborough.



Orientation Presentations – UTSC Campus Community Police provide officers to speak with Orientation leaders. Officers answer safety related questions and advise leaders on safety related issues.

Alcohol Awareness - Alcohol awareness seminars are conducted by UTSC Campus Community Police using Fatal Vision Goggles to simulate alcohol impairment. Students perform various functions while wearing goggles that impair their sense of perception, similar to alcohol. Support Services

If you provide services for your campus, highlight them here.

Status of Women Office Safety Tour/Audit - The UTSC Campus Community Police sponsored the Status of Women campus safety tour/audit.

Montreal Massacre Remembrance Ceremony – Campus Community Police participated in this event to mark the anniversary of this tragic event at l’Ecole Polytechnique.

Personal Safety and Campus Community Police’s Roles and Responsibilities

Presentations – Various Campus Community Police staff members have given presentations to the Residential Advisors and other groups on campus.



Lap Top Anti-Theft Program

In 2011 it was recognized that laptops being targeted for theft continued to be a problem on campus. The Campus Community Police therefore continued partnerships with our community to research and implement proactive strategies. These included educational initiatives, endorsement of the S.T.O.P. plate program, mailing out an educational pamphlet to incoming students, and the development of anti-theft posters that were completed by students. Although some care must be taken when using statistical comparisons involving small numbers, these strategies assisted in reducing lap top thefts of personal property in 2011.

Appendix A Detailed Training List

Training

Mandatory Training

Annual Use of Force	U.T.S.C. Campus Community Police	8 Hours	14
First Aid	St. Johns Ambulance and Canadian Police Knowledge Network	Online Course with classroom instruction	2*
Cardio Pulmonary Resuscitation	Cardiac Safe City	6 Hours	14
Diversity – Racially Biased Policing	Canadian Police Knowledge Network	Online Course	11
Diversity-Faith and Diversity	Canadian Police Knowledge Network	Online Course	11

* Not completed by one officer who is currently on Long Term Sick Leave

Additional Training

Subject Matter	Delivered By	Duration	Number Receiving Training
Building High Impact Teams	University of Toronto	3 Hours	1
Special Constable Refresher Course	Ed Judd and Associates	40 Hours	2
Acute and Post Traumatic Stress Intervention	Tema Conter Memorial Trust	8 Hours	1
Applied Suicide Intervention Skills	University of Toronto	16 Hours	3
Search of the Person	U.T.S.C. Campus Police	1 Hour	14
Ontario Smoke Free Ontario Act	U.T.S.C. Campus Police	1 Hour	14
Mental Health Act and Mobile Crisis Team	Toronto Police Service	1 Hour	14
Parking Enforcement	University of Toronto Parking Office	.5 Hours	14
Crime Scene Management	U.T.S.C. Campus Police	1 Hour	14
Managers Guide to Culture, Conflict and Inclusion	University of Toronto	1 Hour	8
Managing Sick Leave	University of Toronto	4 Hours	1
Hazardous Waste Management and Laboratory Spill Response	University of Toronto	4.5 Hours	1
Green Dot Training	University of Toronto	3.5 Days	2
Mental Health	Toronto Community	8 Hours	3

Awareness	Housing Corporation Special Constable Section		
Front Line Supervisors Course	Ontario Police College	40 Hours	1
Violence Threat Assessment	Randy Grieser, CTRI Inc.	16 Hours	1