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Frequently Asked Questions

CONTENT/VIDEOS

What level of user are the videos intended for?

The videos are intended to teach NEW users to Bloomberg the basics of the system and some basic functionality within each of the primary market sectors.

How often will the content be updated?

The content will be reviewed quarterly to ensure that it contains the latest Bloomberg functionality and updated as necessary.

Can I download these videos off of Bloomberg?

No, these videos are the property of Bloomberg L.P. and can only be accessed through a Bloomberg terminal.

EXAMS & EXAMS ENABLEMENT

What exams must I take in order receive an acknowledgment of completion?

You will need to take the CORE EXAM (After watching the 4 Core Videos) and ONE of the Market Sector exams. You will need to pass each one with a 75% score in order to receive the completion acknowledgment.

How many exams can I complete?

You can complete all 5 (1 Core and 4 Market Sector) exams if you would like to receive acknowledgment in the 4 sectors.

How do I get enabled for the exams?

Select 6<GO> off of the Essential Home Page and request that you get enabled for the Core, Equity, Fixed Income, Commodity, or FX Exam.

Once enabled, come back to the Essential Home Page and you can access the tests under menu option 7<GO>.

Are there retakes?

Yes, 1 re-take will be allowed for each exam. Please contact our Help Desk to have the test reset.

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Can I transfer tests taken on the CERT<GO> program to this one?

No, the content is different and users will have until November 1st 2009 to complete the old program which can be accessed after November 1st through CERTOLD<GO>.

Once I have passed the Core Exam and one of the Market Sector Exams, how do I receive my Acknowledgment Document?

Select 6<GO> off the menu and provide how you would like your name displayed on the document and the email address you would like it sent to along the Market Sector you completed.

How long will it take for me to receive my acknowledgment of completion?

Please allow 2 weeks for us to create and email your document. In keeping with Bloomberg's environmental efforts, no paper/hard copies will be sent out.

