

Council on Student Services Minutes of the meeting held on Wednesday, December 2, 2015 5:00 p.m. – 7:00 pm in room SL232

Members: Desmond P., Tina D., Laura B., Jennifer B., Scott M., Michelle V, Nicole D., Camille G., Jessica K., Yasmin R., Tinting Z., Thomas W., Tijuana T., Rowshyra C., Trina J., Nadia R.,

Non-Members: Tasneem L., Megan L. (Secretary)

1. Approval of Agenda

The Chair proposed the report backs be moved from item 4 to item 3. Motion was approved. Agenda was approved.

2. Approval of Minutes

All approved the minutes

3. Report backs from Advisory Committees

Athletics

Scott M. said at the budget meeting the discussed policies, and the proposed budget. Students were pleased with the budget and fee reductions. It is the lowest fee for Athletics in 15 years. The budget has been passed to the Chair for CSS consideration.

Academic Advising & Career Centre

At the meetings, change management and the research catalogue were discussed. The next meeting the budget will be discussed. More meetings will be planned in the New Year.

Health & Wellness

The committee has had 4 meetings to date. There has been great input and discussed the budget. At the January meeting the committee will discuss the Student Experience Survey.

Student Housing & Residence Life

The committee has met 3 times and has 5 meetings planned in the New Year. There have been 2 budget meetings, with student support for the budget strategy and plans.

Student Life

The committee has met twice and discussed the CCR, and work study, with questions asked driving the meeting content. The second meeting discussed study abroad, governing council process and AV for campus groups. The next meeting is being scheduled for before the end of the semester to discuss NSSE.

Presentations from Portfolios of Student Affairs & Services

AccessAbility Services

Tina D. began by providing an overview of services and values. She then discussed Access Ability's funding breakdown. Tina then discussed the services and programs offered:

- Accommodations (adjustments, course preparation, alt. communication, note taking, alt. testing)
- Input in building and renovations
- Transition Programming (summer sessions, workshops & socials, high schools)
- Assessment Facilitation (psycho-educational, neuro-psychological, assistive-tech consult)
- Disability Advising (outreach & awareness, partner with other Student Affairs departments)
- AccessAbility Enhancement Fund (socials, equipment loans, student work, giveaways)
- AccessAbility App (dates, reminders, promote services)

Feedback has been 91% positive.

Desmond P. wanted to draw attention to the increased number of enrolled students in 2011-12 as a result of the initiative to promote overall campus growth. This trend line impacts all other services.

Tina D. added that AccessAbility works closely with other departments about working with students.

Desmond P. added with the growth in student numbers each department must make sure they deliver services and programs to cope with the increased numbers and still meet student needs and leave them satisfied. Adding staff is not an option, as it would increase fees and there is no space. It is a "perfect storm" with good benefits because it requires departments to be more efficient and innovative.

Trina asked about the high school program and which schools are visited. If more high school students knew about AccessAbility they may be more likely to choose UTSC.

Tina D. said they go to the schools they are invited to as well as participate in the Guidance Counsellor's Lunch, hosted by Admissions & Recruitment.

Yasmin asked if Access Ability provides temporary support. Tina D. replied, yes.

Student Housing & Residence Life

Michelle V. began by discussing the service delivery model, student experience and off campus housing. She continued with the Residence mission and vision. An overview of Residence's signature programs and services:

- Compass Orientation
- Caution Carnival
- Dinner with your Future with AA&CC
- Support and interventions (referrals, workshops, personal development, conduct concerns)
- Educating stakeholders
- Student consultations
- Off campus housing (listing, advertising, resources)

Some partnerships include:

- Student Affairs Departments
- CTL
- Food
- Safety & Security

Desmond P. had a concern about the monkey mascot having pejorative connotations for black students. Michelle V. assured that this topic can be discussed at the next SHAC meeting.

4. Adjournment

Meeting adjourned