



**Council on Student Services**  
**Minutes of the meeting held on Tuesday, January 11, 2022**  
**4 pm – 6 pm**  
**Zoom meeting**

**Members:** Desmond P., Sheila J., Sarah A., Muzna E., Rimsha R., Isaiah M., Kashi C., Lamia A., Varsha P., Yasmin S., Bisma A., Hiba A., Slava G., Erika L., Tanya P., Nadia R.

**Non-Members:** Lee B., Mohsin B., Ian C., Aileen C., Heaven D. (Secretary), Carmina E., Marg L., Haris M., Tanya P., Colleen R., Christine S., Larry W., Justina Y., Michael,

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**Approval of Agenda**

Moved: Yasmin S.  
Second: Slava G.  
All in favour. Agenda Approved

**Approval of Meeting Minutes – November 20, 2021**

Moved: Kashi C.  
Second: Isaiah M.  
All in favour. Minutes Approved

*Land Acknowledgement – Desmond Pouyat*

**Pre-Budget Operation Plans Presentation**

*Academic Advising & Career Centre – Marg Lacy*

- Marg L. presented the achievements for 2021-22, new programs in place to better support students outside of the University.
- The EDI programming is focused on increasing retention and recruitment through mentorship programming, ~~afrocentric~~ Afrocentric leadership, and career and disabilities.
- The AACC is re-imagining events to the online platform to bring outside partners to help student engagement.
- Supporting student success by expanding the EL platform on CLNx and digitizing program pathway and offering enhanced programming and services through the sociology launch pad and expanded to post graduate prep courses.

**Proposed SSF Fee for 2022-23**

Full-Time: \$65.77

Part-Time: \$13.15

**SSF Fee for 2021-22**

Full-Time: \$64.67

Part-Time: \$12.93

**Proposed Fee Increase for 2022-23:**

\$1.10 per student (1.71% increase from last year)

**Fee increase in 2021-22:**

\$0.56 per student (0.88% increase from 2020-21)

*Athletics & Recreation- Sheila John*

Sheila J. presented~~ed~~s the achievements of the department:

- ~~R~~eturn to sports, programs have remained in place despite pivot to online.
- Social media engagement A&R highlights series, podcast episodes, contests and challenges to keep the student population active.
- Priorities for the year include continuing to listen to the student voice, enhance virtual and in person offerings, build more programs that serve marginalized groups (international students and in-residence students).
- Reinforce ~~the~~ importance of physical activity and links to mental health and prioritize EDI in all program offerings.

No ~~proposed~~ fee changes are proposed.

*Health and Wellness - Sheila John*

Sheila J. presented~~ed~~s the achievements:

- Health and Wellness is ~~able~~ available for students with no interruptions regardless of COVID restrictions. Navigate online chat box for students to find resources.
- ONE EMR reduced barriers - students from different campuses able to utilize resource.
- The tri- campus website supports students in finding resources needed. HWC representatives provide support. Strengthen peer programs/wellness programs by prioritizing preventative measures.

**Proposed fee for 2022-23:**

- full-time: \$79.35
- part-time: \$15.87

**Fee for 2021-22:**

- full-time: \$77.70
- part-time: \$15.54

**Proposed fee increases for 2022-23:**

- \$1.65 per student (full-time)
- \$0.33 per student (part-time)

*Student Life and International Student Centre –Erika Loney*

Erika L. presented~~ed~~s the achievements:

- ~~C~~urriculum were developed~~establishment~~ to establish self-development, skill building, critical thinking and global local community engagement, increase virtual engagement by increasing sense of belonging and community building to enhance student experience.
- Supporting student engagement by supporting student-led clubs in creating opportunities which in turn increases sense of belonging.

Due to projected increase~~d~~ in student enrollment, proposed fees were reduced ~~fee~~:

### Full Time Students, 2022-2023

(-0.11) \$53.45

### Part Time Students, 2022-2023

(-0.02) \$10.69

Nadia R. mentions that all changes in fees have been presented and approved by each student advisory committee. The other student fees – are for other funding opportunities on campus. There is a decrease in cost since more students are able to split the cost. Nadia opens the discussion for any questions:

Lamia A. asks for expenses that are reduced or ~~at zero flat~~, would it increase when students ~~go back return to~~ in person campus activities?

Nadia R. responds that no, the proposed changes include hybrid offering, in person costs have already been factored in.

Slava G. asks about the student building fee, what does it contribute towards?

Nadia R. responds for the hydro and maintenance of the building.

Michael asks in the chat, if the 34,000 projected number of students are attending UTSC next school year?

Nadia R. responds that this is the projected number acquired for admissions. She continues that portfolio collaboration across portfolios see hybrid models as a way to increase access. There is success in providing virtual offerings so it will be kept and in order to reduce costs by sharing resources. The departments' ask for fees are due to need and provide for the items the student advisory committees propose and change.

Desmond P. adds due to COVID-19 ~~it over the two years~~ has impacted costs. Buildings have been closed and that has impacted costs since it's a variable cost. Regarding future costs increases, as the years progress and return to normal programming then it will be a different scenario.

Sarah A. requests clarification regarding the enrolment projections and how many students are currently enrolled?

Erika L. mentions that it ~~is was~~ based off all three semesters. Marg L. includes that there are 14,000 students enrolled this semester alone.

Sarah A. inquired about the other student service fee, since students have been predominately online and a lot of clubs are not accessing the funds. Wouldn't it make more sense for the fee to be reduced?

Varsha P. responds that it's not primarily just for student clubs a portion towards accessibility services, LGBTQ and Orientation.

Bisma A. asks for clarification on what ~~is the~~ career service fee is for?

Varsha P. mentions that it is a centralized service on campus, academic learning strategist, career strategist career learning. The AACC is funded through the fee – 70% student service fee 30% operational fee integrating academic advising and career support for graduates and new alumni.

Bisma A. commented ~~eds~~ in regards to ~~academic~~ Academic advising ~~Advising, that~~ there are some delays in communication. Bisma is interested to know how the communication will be improved especially online ~~especially~~ for same day and time sensitive support.

Varsha P. responded ~~eds~~ that ~~ate~~ AACC is available online to provide service as well as having it available in various times to account for different time zones. The challenge of virtual, students cannot drop by and ask questions. We kept phone lines open, we leverage jabber with IT allowing us to answer multiple people at the same time. The AACC's ~~+~~ chat lines ~~is~~ are now open throughout the entire year. Email has also expanded, currently the department has eight generic emails for specific student populations. ~~For~~ ~~in regards to,~~ drop in services to see academic counsellors ~~the~~ AACC opened up a channel to increase hours and for international students to increase hours to serve them.

Marg L. ~~stated~~ ~~s~~ contributes that initial screenings ~~s~~ are usually done within the day with a few exceptions. The response time is usually below the disclaimer 48 hours.

### **Dean's Remarks – Desmond Pouyat**

Desmond P. ~~is~~ proud of the work that's been done across areas, responsive and focused to students. ~~We're trying to~~ Cconnect almost in real time to help resolve issues and see how important that is. The proposed increases are reasonable and needed. Desmond announces that he will be retiring at end of June and taking a leave on February ~~and that~~ next week (January 20, 2022) will be his last CSS budget vote meeting. Achieved a great deal through the years and speaks to the power of partnership and collaborations.

### **Adjournment**

Moved: Harris M.

Second: Rimsha R.

All in favour. Adjournment Approved