When performing transactions with multiple merchants, try to use the same credit card with each merchant, including future transactions.

Finally, thoroughly review all credit card statements and immediately "dispute" and report any charges that you did not make. This is accomplished by simply notifying your credit card provider in accordance with their reporting rules and procedures.

Telephone Credit Card Safety Tips

The credit card safety tips for online use, listed above, apply to telephone orders as well. However, there is one major difference that we would like to bring to your attention. Whenever you call in an order telephonically, we recommend you "do not" use a cordless or cellular phone. In today's technologically driven world there are devices available that can "intercept" telephone radio waves. These devices do not work on the old fashion corded phones. For maximum security, use your "corded phone" when giving out confidential information over the telephone!

Safety on Campus

The University of Toronto Scarborough (UTS) Campus Police Services is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Protecting your Personal Property

UTS CAMPUS POLICE SERVICES

University Of Toronto Scarborough
1265 Military Trail
Science Wing, Room SW 304
Toronto, Ontario, M1C 1A4

Phone: 416-287-7398
Emergency: 416-287-7333
Fax: 416-287-7641
Protecting your Property

Every year the U of T Scarborough (UTS) Campus Police receive complaints about the loss and theft of personal property such as wallets, purses, laptop computers and gym bags. While some of these items are eventually recovered and returned to the owner, many more are never located and must be replaced by the victim.

Replacing books that have been lost or stolen affects more than your bank account. The personal cost - the inconvenience, frustration, time and energy involved - can’t be measured in monetary terms, but is just as real. Consider the potential hardship of losing your laptop computer or notebook containing all your notes, three days before your exam. Suddenly the cost of the book is less important than the loss of the information contained within it.

What Can I Do?

- Place an identifying number inside or on the property.
- Keep desks, cabinets, lockers, rooms, and office spaces where books are stored locked to prevent theft.
- NEVER leave your bags, books or purses unattended on a table, desk, floor or in a classroom, even for a second! It doesn’t take long to become a victim of a thief.
- Keep a list of your valuables complete with photographs for identification and insurance purposes in the event they are lost or stolen.
- Use registration programs like the STOP Program or bike registration to make an official traceable record of your property.

If your wallet or purse is lost or stolen:

- File a report with the police immediately. Make a note of the officer’s name and get the report number or a copy of the report in case your bank, credit card company or insurance company needs proof of the crime.
- Cancel each credit and charge card that was stolen and get new cards with new account numbers, even if your cards are returned to you. All a thief needs is the information off your card, not the physical card itself, to run up large charges on your bill.
- Call the fraud departments of the major credit reporting agencies. Ask them to put a fraud alert on your account and add a victim’s statement; to your file requesting that creditors contact you before opening new accounts in your name.
- Ask the credit bureaus for copies of your credit reports. Review your reports carefully to make sure no additional fraudulent accounts have been opened in your name or unauthorized changes made to your existing accounts. In a few months, order new copies of your credit reports to verify your corrections and changes, and to make sure no new fraudulent activity has occurred.
- Report the loss to your bank if your wallet or purse contained bank account information, including account numbers, ATM cards or cheques. Cancel chequing and savings accounts and open new ones if account numbers were lost during the theft. Stop payment on any outstanding unwritten cheques that were lost during the theft.
- Get a new ATM card, account number and Personal Identification Number (PIN) or password.
- Notify all agencies responsible for other identification that might have been lost, such as Drivers Licence, Health Card, Social Insurance Card, Passport or Citizenship Card.
- Change the locks on your home and car if your keys were taken. Don’t give an identity thief access to even more personal property and information. For more information on this or any other crime prevention topic, contact the UTS Campus Police at 416-287-7398.

Protect Your Credit Cards

Losing your wallet or purse can be a traumatic event. People don’t often realize that in order to protect yourself, credit cards should be reported lost or stolen immediately to the financial institution which issued the card. The following are some tips on protecting your credit cards.

Online Credit Card Safety Tips

- Designate one credit card with a “low credit limit” as your primary card for all web based transactions. Tell your Bank that you do not want them to raise the limit on that card without your prior written permission. Try to use your designated primary card whenever possible. If for some reason you need to use a credit card other than the one you have designated for online and telephone transactions, designate one or two other credit cards, also with lower credit limits, as your secondary or backup credit cards.