Try to think of anyone you may suspect of making the calls.

Issue a formal warning to the caller "I will be laying a complaint with the Police if you call me again."

Make a note of the date and time of this warning in log.

Consider having your telephone number changed to a Confidential Listing. If you have a confidential listing be careful about giving this number out. Remember if you have your number changed but do not have a confidential listing, your number will be available to anyone through directory assistance.

If you are female, have a male friend or relative record your voice message for you. Or if you wish contact Campus Police and we will be happy to assist you.

If the calls are of a threatening nature, contact UTS Campus Police immediately at 416-287-7333.

What Not To Do

Do not reveal shock or anger, as in most cases this is what the caller wants.

Do not blow a whistle into the mouthpiece. The caller may do the same to you.

Remember when making a complaint to the UTS Campus Police you will be asked to provide an accurate listing of the date(s) and times of the calls.

Safety on Campus

The University of Toronto Scarborough (UTS) Campus Police Services is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Criminal Harassment

University Of Toronto Scarborough
1265 Military Trail
Science Wing, Room SW 304
Toronto, Ontario, M1C 1A4

Phone: 416-287-7398
Emergency: 416-287-7333
Fax: 416-287-7641
Are You A Victim Of Criminal Harassment?

On Occasion, the U of T Scarborough (UTS) Campus Police receive reports from students that they are the victims of unwanted, persistent and obsessive behavior, usually from ex-boyfriends or rejected or obsessive admirers. This conduct should not be seen as expressions of love or affection but as a means of exerting control over you by former or prospective partners. Often it is the obsessiveness of the conduct rather than actual threats that causes the victim to fear.

Section 264 of the Criminal Code of Canada, created the offence of Criminal Harassment (it was enacted in 1993 to deal with situations where a person, usually a woman, is subjected to harassing behavior and feels a threat to her safety. Section 264 reads, "No person shall, without lawful authority and knowing that another person is harassed, engage in conduct referred to below, that causes the other person reasonably, in all the circumstances, to fear for their safety or the safety of anyone known to them".

The prohibited conduct consists of:

- repeatedly following from place to place or communicating, either directly or indirectly, with the other person or anyone known to them. This can include harassing phone calls.
- repeatedly besetting or watching a place where the other person, or anyone known to them, resides, works, carries on business or happens to be; or
- engaging in threatening conduct directed at the other person or any member of their family.

What You Can Do If You Receive Harassing and Annoying Phone Calls?

Obscene, abusive, annoying or harassing telephone calls can be one of the most stressful and frightening invasions of privacy a person can experience. Fortunately, there are steps you can take to help put an end to these unwelcome intrusions.

The UTS Campus Police will investigate complaints where a community member has received an abusive, obscene or life threatening telephone call.

It is very important to log these telephone calls over a period of time to determine the frequency and extent of the problem and to determine if they constitute a breach of the Criminal Code of Canada.

If you have received a life threatening, abusive, obscene or malicious call, contact the UTS Campus Police immediately at 416-287-7333 and provide the date, time and nature of the telephone calls.

Should you be the recipient of any form of harassment, you are encouraged to call Campus Police at 416-287-7333. The officer will discuss the options available to you and provide you with a list of resources.

The Campus Police will make every effort to resolve incidents of Criminal Harassment in conjunction with other Police agencies and/or campus departments.

We will also assist in ensuring a Safety Plan is devised to assist you in feeling safe while you are on campus.

Call Trace

Call Trace makes it possible to have Bell record the telephone number at the origin of a harassing, obscene or threatening call. Call Trace should be used in serious situations only, and you should be prepared to contact the police and have the caller charged. Bell Canada will only release the traced number with proper legal authorization, and ONLY TO THE POLICE. You will not be advised of the caller's number. Available where facilities exist

Phone Services: Call Trace *57

Call Trace lets you initiate an automatic trace of the last call you received. The phone number, date and time are logged and can be forwarded to a law enforcement agency if you wish. A search warrant or other court order is generally required for police to obtain this telephone number.

What To Do In The Event Of Receiving A Malicious Call

A large number of malicious calls are to randomly selected numbers where the caller continues to dial that number and annoy the recipient of that call. If the telephone call is malicious or abusive, stay calm and try not to show any agitation or distress. If the telephone calls are persistent you should:

- Log all calls, recording the date, time, duration and content. This will help establish a pattern.
- Try to determine the sex of the caller, approximate age, any accent, background noise, etc.