If you are experiencing difficulty connecting, you may need to verify your UTORid account credentials. Please visit this website: https://www.utorid.utoronto.ca/cgi-bin/utorid/verify.pl If everything is ok, you should see the message: "Your UTORid and password have been checked and should work."

1. From the Home screen, choose Settings, then Mail, Contacts and Calendars, then Add Account.

2. Tap the option Exchange and enter in your email address and password, as shown below:

3. Your device should use auto-discover to fill in your username and server automatically. If it fails, you can manually enter in the information:

   Server: outlook.office365.com
   Domain: Leave blank
   Username: firstname.lastname@mail.utoronto.ca
   Password: your UTORid password

4. It may take some time for your device to fully download your email. If you experience any difficulties, contact the Student Helpdesk.