If you are experiencing difficulty connecting, you may need to verify your UTORid account credentials. Please visit this website: https://www.utorid.utoronto.ca/cgi-bin/utorid/verify.pl If everything is ok, you should see the message: “Your UTORid and password have been checked and should work.”

1. From the Start menu, choose the Mail application. Click Add Account (or from Settings menu, under Accounts).

2. Select the option Advanced Setup and click on Exchange ActiveSync. Fill out your information, as shown in the form below:

3. When prompted on the security screen, select the option enforce these policies. Click done when finished. Please be patient while your mail application synchronizes your mail folders – it may take some time if you have a large amount of email.