

IITS Printing Terms of Conditions

TECHNICAL ISSUES

1. Regular Black & White and Colour prints
 - a. In the event of verifiable technical issues with the printer, IITS will reprint the same document at no additional cost. Note: the issue must be reported within three days of the event with a proof.
2. Designjet Large Format Printer
 - a. In the event of technical issues with the DesignJet large format printer, IITS will reprint the same document at no additional cost.
 - b. Note: failure to follow the Designjet instructions will disqualify the individual from seeking a refund in the form of a free reprint.

NON-UTSC STUDENTS

1. All non-UTSC students looking to use Mobile Print or the labs at UTSC, must fill out the visitor form available on the web <https://www.utsc.utoronto.ca/~accounts/labvisitor.cgi>.
2. Students can continue to load the funds on the TCard chip via Cash to Card machines and process print jobs using ITC chip readers. Minimum of one Cash to Card machine and one ITC chip reader will be available, in a 24/7 lab..
3. Students can also choose to load funds onto TCard+ using e-accounts, however, the funds may not be available for printing until the next business day.

GUEST USERS (non-TCard holders)

1. Guest cards can be obtained from the TCard office for printing. The card must contain sufficient funds to process the print jobs.